



**Lifetime SMS**  
Marketing Private Limited  
We Seed Your Business ...!!



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## Promotional Messages Unblock Method



(JAZZ)

Customer can send a message, text body: **'UNBLOCK'** to : **3627** and get the promotional block lifted. Expected response: Dear customer your Request will be processed in 72 hours. Expected resolution timeline: 72 Hours. Customer can also dial Consumer Helpline **111** Customer can also dial Jazz Customer Support Team **111 300 300**



(Ufone)

Customer can dial **25625** and use the USSD to get the following menu: a. Select Language b. Activate Promotional SMS blocking c. Deactivate Promotional SMS blocking d. Current Service Status Customer can input according to their desired wishes. Expected resolution timeline: **7 working days**. Customer can also dial Customer Service: **0331 1333100** Customer can also dial Consumer Helpline: **333**



(Zong)

Zong: Customer can use an internet browser and enter the URL: <https://cbs.zong.com.pk/websms/blocklist.aspx> and on the portal the customer will:

a. Enter Phone Number without 92 or 0 like 3107558811 & Captcha Code. b. Receive a Pin via text on their phone. c. Enter the pin in the next step on the portal. Customer can also dial Consumer Helpline **310**



(Telenor)

Telenor: Customer can dial **\*3627#** and use the USSD to get the following menu: a. Activate Promotional SMS blocking b. Deactivate Promotional SMS blocking c. Current Service Status

Customer can input according to their desired wishes. Customer can also send a message, text body: **'UNSUB'** to SC: **3627** and get the promotional block lifted. Customer can also dial **777** (Corporate Helpline) Customer can also dial Consumer Helpline **345**

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